

## UKBHC Board Member profiles: Jane Davies

### **Brief account of your relevant experience to date:**

I am an NHS Manager with over 30 years of service. I have a wealth of experience in strategy development, operational planning and governance which I hope to bring to the UKBHC. I have worked in various operational and strategic roles over the years at both local, national and international level. In the early 2000s I became involved in healthcare chaplaincy and spiritual care when I worked at Scottish Government developing policies and strategies in relation to person-centred care, equality and diversity and public involvement and supporting implementation across NHSScotland. During this time healthcare chaplaincy moved to the provision of a generic person-centred care model of spiritual care delivery.

Following my time at Scottish Government, I moved to NHS Education for Scotland where I developed and delivered national programmes of education for person-centred care including support for the delivery of spiritual care education in relation to reflective practice and the community chaplaincy listening model. This also included development of a strategy for Spiritual Care for Scotland and also the development of standards, competences and capabilities for healthcare chaplains.

I now work with Healthcare Improvement Scotland where I have strategic responsibility for the operational delivery of advice and support to NHS Boards and Health and Social Care Partnerships across Scotland in relation to community engagement and improving care experience. This role continues my passion for ensuring that people are at the centre of their own care and treatment and that communities are engaged in decisions that affect them in relation to health and care services.

Person-centred care has been the thread that has run through my career and my interest in spiritual care arises from this. Spiritual care plays a vital role in demonstrating the epitome of person-centred care and I am passionate about how we support healthcare chaplains and health and care staff to play their part in this.

### **Any role you fulfil on the Board:**

I am part of the Governance Sub-committee of the Board. I am a lay member and I bring the perspective of those who may use services and ensure that what the Board proposes and agrees puts people at the heart of its services.

### **What you hope to contribute to the work of UKBHC:**

I hope that my wealth of experience across NHS systems including strategic development, policy development, training and governance will support the Board to meet its functions and to provide insights into development of its policies and procedures.

Developing learning and CPD has been a significant part of my career to date working with academic institutions, NHS bodies, social care bodies, local authorities and private contractors. This includes development of learning, CPS, standards, competences and capabilities in relation to spiritual care, complaints handling, equality and diversity, learning from when things go wrong, public involvement and care experience. I hope this knowledge and experience can support the UKBHC when developing their own learning and professional development for healthcare chaplains across the UK.

### **Photograph:**

