

UK Board of Healthcare Chaplaincy



Newsletter July 2019

WELCOME

For the benefit of chaplains and the wider healthcare constituency, the Newsletter continues to highlight news of and insights into chaplaincy issues. Please let us know if you have any comments or suggestions for future editions or if you have any items of interest to submit.

Functions of the UKBHC

UKBHC is a multi-faith organisation of practising healthcare chaplains whose primary objects are to:

- Promote the health, safety and wellbeing of patients and service users and the protection of the public, through the UKBHC Code of Conduct and the maintenance of the register of UKBHC registered health and social care chaplains.
- Advance and disseminate the knowledge and practice of healthcare chaplaincy;
- Define and develop professional standards of chaplaincy including education, training and continuing professional development;
- Train advisers to support employers in the selection and appointment of healthcare chaplains;
- Operate procedures to consider, investigate and assess the professional conduct of registered chaplains;
- Maintain and develop systems to promote and accredit continuing professional development and the professional registration of chaplains.
- Maintain a voluntary register of health and social care chaplains.

WEBSITE

The main vehicle for contact with the UKBHC is the website - www.ukbhc.org.uk

Please access the website regularly to keep up-to-date with important information for chaplains and others. Please also advise us if your own information needs updated.

It is hoped to have the new UKBHC website operational by September 2019.

PSA re-Accreditation

We have submitted the necessary paperwork to PSA seeking continued accreditation of UKBHC. We will update you when a decision has been made.

UKBHC Directors

We are delighted to welcome our new treasurer, Mr Edward Carpenter FCA, who was formerly appointed Treasurer at the Board meeting on 28th Feb 2019 -



Tell us something about your own background:

I count myself very fortunate to have worked alongside talented colleagues in some excellent firms, mostly Lloyd's Insurance Brokers, based in London. Many varied and interesting experiences in my career commencing with being an Article Clerk with a London firm of Chartered Accountants some 50+ years ago and in more recent times having Board positions as Finance Director.

On a voluntary basis I've served as Finance Director and Trustee of The Norfolk Hospice for 5 years and on leaving that role I was invited to be a Trustee in 2013 of an international children's charity called Stand by Me. My trusteeship is

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ongoing and there is tremendous comfort in seeing how God continues to bless the work.

What do you hope to contribute to the work of UKBHC:

UKBHC is a private company limited by guarantee and as such is regulated by Companies House. Accordingly, there are compliance matters to be adhered to and best practice disciplines to be followed in respect of financial control. I therefore look forward to using my financial and operational experience and skills to assist in the ongoing professional development of UKBHC.

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We also offer our congratulations to Fr Robert Sloan who was elected as NIHCA President at the AGM on 29th May 2019. He was initially appointed to the Board as NIHCA representative in December 2018.

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Registration update

- Updated 2019 figures to 16/5/19, as below:
 - Current active members, 370;
 - Provisionally registered, 25; Full registered, 13;
 - Removed at request of individuals, 15; Paid, 307; Unpaid, 63;
 - CPD returned, 289; CPD not returned, 81.
- Applications - To complete a fuller application online, 50; waiting for sponsor reply, 17; waiting for certificates/ID, 23; register to check, 5; waiting for payment, 12 = total 105.
- There have been ongoing discussions about possible equivalency to the normal registration requirement of Postgrad certificate in Healthcare Chaplaincy. It was proposed and agreed that 2 CPE units would be acceptable for present applicants; future applicants may require additional supporting paperwork. Further clarification will be given at the September Engagement meeting in Belfast.

Review of CPD

As you are aware, for some time now the UKBHC has been concerned about training for Chaplaincy. We have watched the developments within the profession and within academia about preparing and equipping those for the profession. We have had numerous discussions with a range of partners and received comments from a number of colleagues around the whole agenda of appropriate training.

Recently we invited our academic partners to provide some feedback from their context.

We have continued our conversations about how we might assess and evaluate appropriately peoples' suitability and capacity to be registered. We have a duty within the Professional Standards Authority structure to ensure that we have robust, rigorous and fair processes and procedures to assess a candidate's ability to practice as a chaplain.

As a result of all of the foregoing, UKBHC at its last meeting agreed to implement a new process with immediate effect (04.06.2019) and to notify our partners, both academic and professional, about these new requirements.

It has been our previous practice to accept on to the register as capable of practicing autonomously at Band 6, all those who have completed a PG cert in Chaplaincy studies, usually with a placement component of some 200 hours of face to face time with patients. That process is now superseded by the requirement to complete the PG cert course (or equivalent) with the requisite 200 hours, and provide to UKBHC an amount of work that will be checked and marked so we can evidence and be able to satisfy any enquiry about that capability. The requirements are to provide -

- 3 verbatims using the standard template of UKBHC.
- 1 critical book review (from last 3 years).
- 1 in depth research article review (from last 12 months).

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These changes are not seen as onerous, because they should be an integral part of the PG cert or CPE course. It is assumed or expected that students will not need to do further work to meet these requirements as they should have already completed such assignments as part of their course work – whether marked or as part of good professional practice. The Board has established a process for assessing these submissions with a first and second marker, and using an external examiner (who will be our academic adviser) to ensure the quality of work is maintained. Regular reports will be submitted to the Board about these matters and an annual report posted on the website so there is complete transparency. There will also be an appeals process for candidates who wish to challenge the decision about their suitability to be accepted on to the register. We are currently designing that appeals process, but expect that it would comprise an interview of the candidate before a panel that the board would convene of practicing and experienced chaplains. There are several ramifications of these changes that you may wish to take cognizance of, as you plan for the forthcoming academic year.

1. We expect the students will use the standard template for verbatim that is provided by UKBHC, which asks for a record of the conversation and has a final section which requires a fairly full reflection upon it.
2. Book reviews and journal article reviews will be critical with attention to the date they are published. These need to be within the past 3 and 1 year respectively.

There is a new process being developed of revalidation for current registrants by means of an increased scrutiny of CPD records. This is in line with the recent changes introduced by the Nursing and Midwifery Council. We plan to follow that process in broad outline, and currently the Board members who are serving chaplains, are piloting

that process before it is rolled out across the profession. It has been agreed that within the next 12 months, teaching tutors and members of staff involved in the relevant courses will have undertaken such revalidation, so they can demonstrate compliance to the standards that will be required throughout the profession. It is requested that only chaplains who have completed such a revalidation and are board members, will be used as mentors so we can ensure consistency and fairness in all of our processes. One of the key drivers behind these changes is to ensure that those who are registered with UKBHC, are chaplains who can function effectively within a band 6 role and are compliant to that standard within the competences and capabilities framework.

I am sure you will join with us in seeking the very best for those in our care and enabling the public to have continued confidence that the chaplains who service them are safe and fit to practice. To that end we need to make sure that our CPD processes are rigorous and robust

News from across the country: **Cambridge Dragon Boat Festival**

The Chaplaincy Department at Addenbrooke's hospital have committed to raise funds in aid of Addenbrooke's Charitable Trust (ACT) by entering a boat in the 15th annual Dragon Boat Festival on the River Cam which will be held on Saturday 7 September 2019. Our team will join over 40 other teams who will participate in exciting races throughout the day, and there are bankside entertainment options for all who attend. ACT is currently funding a full-time post through our department that is dedicated to cancer patients. This Pastoral Care for Cancer role is there to offer accessible and compassionate care, both when someone receives a new diagnosis and throughout their care in hospital. Participating in this event will help us ensure the funding for this vital role continues.

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We are grateful for the many years of partnership we have shared with you all and are grateful for the opportunity we have to serve East Anglia through the Chaplaincy. We appreciate any contribution you can make to our team for this event, and all the support you give in other ways. Do share this information with others who might like to be involved, and please come along with your friends and family to cheer on our team "Seas the Day" in the Dragon Boat Race on 7 September at Fen Ditton!

For further information about how to support the event, including funding, please contact or see -

chaplaincy@addenbrookes.nhs.uk

<https://www.justgiving.com/fundraising/cuhchaplaincy>



ART-pack: A report from Rev Norman Harrison, chaplain at Belfast Trust

This is a Quality Improvement initiative designed to help alleviate bed-side boredom and to provide a therapeutic tool.

Funding for an initial trial was awarded by the Trust, and a journal produced encouraging patients to write prose or poetry, or to do adult colouring or art-work, as a means to take the mind away from the fears and anxieties of acute ill-health, and as a means to express felt needs.

The responses were so encouraging that Norman and the multidisciplinary team have been able to achieve funding from the Martha McMenamin Scholarship, the first non-nursing led project granted funding under this scheme, to develop a chaplaincy specific and a neurological specific ART- Pack Journal to assist a second stage research project aimed at 500 patients and the staff who care for them.

The ART-Pack team have been able to gather both quantitative and qualitative data which points to the value of such interventions. This has helped to address Norman's hypothesis that both ART and CHAPLAINCY interventions have a similar effect upon the quality of patient care. This outcome indicates, as suggested by both the Lothian Report on Chaplaincy, and the All-Party Government Report in Arts in Healthcare (2017) that investment in these Medical Humanities would ultimately have cost saving benefits which should vastly outstrip the cost of any initial investment.



Ultimately, the benefits to the people during the first trial of ART-Pack are the most exciting. Patients responded positively to the idea of receiving such a pack, recognising it as an act of

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compassionate care, and staff noticed that contented and occupied patients left them more time to address serious need.

Occupational therapists were able to note the positive effect of ART-Pack on decreasing agitation in dementia patients, in aiding visual acuity, motor skill and language recovery in stroke and neurological patients, leading the team to postulate that ART-Pack could have a scalable and adaptable application across a range of specialties. The team looks forward to seeing what the response will be when their new specialised ART-Packs go out on trial in 2020.

NIHCA Research Network

The inaugural research workshop was held on Mon 6th May 2019 at Belfast City Hospital. We were delighted to welcome Prof. Katherine M. Piderman (Mayo Clinic) to share with us from her extensive experience as a Board Registered Chaplain, Psychiatrist and Theologian. The morning session focussed on building research skills in Chaplaincy and the afternoon session on Katherine's own 'Hear my Voice' spiritual legacy project. Both sessions were particularly relevant for Chaplains and the other guests who joined us.

NIHCA CPE

Congratulations to the CPE group who graduated on 5th July 2019 in a special event at the Ulster Hospital, Dundonald, Belfast.



Board meetings 2019

3 December London

17 September The Board Room,
Presbyterian Assembly Buildings,
Fisherwick Place, Belfast BT1 6DW

10.30am Board meeting

1.00-2.00pm Light Lunch

2.00-4.00pm Engagement event

All chaplains and those interested in chaplaincy are very welcome to attend for lunch and the engagement event.

For catering purposes please confirm your attendance and any special dietary needs **by 9th September** to the Secretary, Rev Derek Johnston at - derek.johnston@irishmethodist.org

As well as hearing updates on UKBHC and discussing registration and CPD issues, the afternoon is an opportunity to share about wider chaplaincy issues, concerns and hopes.

If you have any relevant issues to raise with the Board, please let us know.

Contacts:

The three member groups of the UKBHC are:

AHPCC

Association of Hospice and Palliative Care Chaplains (AHPCC): www.ahpcc.org.uk

CHCC

For updates on the CHCC's work and other helpful information, see www.healthcarechaplains.org.

CHCC members can also get more information by logging into the members' area, where they can also check/update their email address to receive occasional email updates. You can also follow the CHCC Twitter account: @HealthChaplains.

NIHCA

Northern Ireland Healthcare Chaplains' Association (NIHCA):

www.nihca.co.uk

email - secretary@nihca.co.uk