

UKBHC's Newsletter - Edition 14.1

WELCOME

This is the 12th edition of the UKBHC's Newsletter

For the benefit of chaplains and the wider healthcare constituency, the Newsletter continues to highlight news of and insights into chaplaincy issues. Please let us know if you have any comments or suggestions for future editions.

Spotlight on members of the UKBHC Board

Mary Currie joined the UKBHC Board as a lay member during 2013.

Mary has an MPhil in the Evaluation of Public policy and Practice and she has been working in the NHS for over 35 years and is currently an Associate Director in the Workforce Directorate at King's College Hospital SE London. She has a focus on organisational development, workforce planning, job evaluation, skill mix review and managing large scale workforce projects.

She is a member of the National Medical Workforce forum, Emergency Medicine task force and Joint Negotiating Committee (Junior doctors).

Mary is an active member of her local church and has travelled extensively.

Mary is excited about the opportunity to bring some of her professional skills to the Board's agenda.

Working towards accreditation with Professional Standards Agency (PSA)

At its November meeting UKBHC Board welcomed Rick Borges, Accreditation Manager of the Professional Standards Authority (PSA), who described the work of the PSA and benefits to the users and stakeholders of healthcare of the regulation of healthcare professionals.

The Professional Standards Authority (PSA) for Health and Social Care, previously known as the Council for Healthcare Regulatory Excellence (CHRE), oversees statutory bodies that regulate health and social care professionals in the UK. It assesses their performance, conduct audits, scrutinise their decisions and report to Parliament. It also set standards for organisations holding voluntary registers for health and social care occupations and accredit those that meet them.

The PSA's aim is to promote the health, safety and well-being of users of health and social care services and the public. All healthcare chaplains will wish to share and support that aim.

The PSA accredits voluntary registers of people working in a variety of health and social care occupations. In order to be accredited, organisations that hold voluntary registers must prove that they meet its demanding standards in the following categories:

- Governance
- Setting standards for registrants
- Education and training
- Managing its register
- Complaints and concerns
- Information
- Premises, products and equipment

This is done so that the public, employers and commissioners can choose to use people who are on a register that has been independently assessed and approved. The PSA provides assurance that the registers are well run and that they require their registrants to meet high standards of personal behaviour, technical competence and, where relevant, business practice.

Only registers that the PSA have accredited are allowed to use the PSA accreditation mark and be called an Accredited Voluntary Register (AVR).

UKBHC has been on a journey towards becoming an Accredited Voluntary Register. A working group has been tasked to prepare the UKBHC's application for accreditation. UKBHC is not alone in its view that accreditation with PSA as a voluntary register of chaplains was desirable for

there to be a demonstrable meeting of standards of chaplaincy practice, which in turn promotes consistency of practice and confidence in the profession.

There is strong encouragement from NHS England for accreditation to be sought as it will only strengthen the case for chaplaincy in NHS and add to the new guidelines being produced.

What will it mean for a Healthcare Chaplain to be a registrant with the UKBHC should it become an AVR?

Registrants will be seen to

- Demonstrate a commitment to high standards of personal behaviour, clinical competence and business practice
- Their register has been independently verified by an external body, which leads to confidence.
- AVR mark will distinguish them easily

Working Towards an Effective Relationship with NHS England – New Chaplaincy Guidelines

Chris Swift writes:

"In September 2013 I was asked to lead a project to produce new chaplaincy guidelines by NHS England. The time-table was very tight, with it was hoped that the vast

majority of the preparation and consultation would be complete by April 2014. The project was jointly supervised by Debbie Hodge (MFG) and Ranjit Senghera (NHS England). It was agreed that a period of engagement with chaplains and related bodies would be beneficial in helping to shape the content of the draft guidelines. These would then enter a period of public consultation. An e-survey was created and made available to a wide audience and two consultation days were held in Doncaster and London. Over 200 surveys were completed. A dedicated e-mail account was also created for the project enabling suggestions and proposals for the guidelines to be put forward. This stage of the consultation was invaluable and helped raise the profile of chaplaincy areas that are either numerically small or only in the initial process of development (e.g. chaplaincies in general practice).

A first draft was consulted on with the Chaplaincy Leadership Forum Executive and the latest version of the guidelines is now with NHS England to be taken through their Gateway process for on-line public consultation."

UKBHC Registration Fees

At the UKBHC AGM in September 2013 the registration fee for 2014 was set at £35 and will be due from 1st April 2014. Existing registrants will receive an e-

mail requesting their fee with instructions on how to pay.

Why has the Fee increased for 2014?

It is likely that the Board will make an application for registration to the Professional Standards Authority in 2014 under the Accredited Voluntary Registers Scheme. This process will incur a cost to the Board of £12,000. Should the Board be successful in its application this fee will include the registration fee for all Board registered Chaplains.

It is increasingly the norm that professions are accredited and registered and the fees vary considerably. Care workers are required to be registered and pay £50 per year, other healthcare professions pay up to £120 per year. Your £35 will support the continuing work of the Board and include your registration with the Professional Standards Authority as a Board Registered chaplain.

How do I pay?

The Board has now installed a new secure automated system to handle and record payments. All registrants will be notified via email with details of how to make the annual payment for membership of the UKBHC Register. You can access the payment page using the link below. If you are not already logged in to the website, you

will be asked to log in before you can access the page.

www.ukbhc.org.uk/chaplains/registration/registration-fees

Consultation on the Entry into and the Structure of a Chaplaincy Service

The recent consultation (November 2013) by UKBHC sought the views of the profession on the different strands that might comprise a chaplaincy service. It is recognised that there are a plethora of labels and titles used within a chaplaincy service. Also without a consistent picture across the country there is a great deal of local variation and adaptation.

A grid has been produced, which provides a coherent structure for chaplaincy based on Agenda for Change.

The grid includes all those who have a participatory role in chaplaincy from volunteers upwards.

Competencies will be written for each role, together with the requirements for training towards matching those competencies.

Titles that are used within chaplaincy were also discussed and the grid proposes uniformity for these.

The grid partly mirrors the structure of other non medical healthcare professions including the entry requirements for becoming a registered healthcare chaplain.

A wide consultation on the proposals will follow a consultation with the original participants of the day.

Training for newly Appointed Chaplains

In 2013 the Board facilitated the development and launch of an on-line Introductory Training for Newly Appointed Healthcare Chaplains course. The course is hosted by the UKBHC on a specially created training website and is offered free to all newly appointed chaplains.

Chaplains self enrol in the course and lead chaplains have the login passwords and enrolment keys. The website is available at <http://learn.ukbhc.org.uk> there's even a 'read only' guest log-in for experienced chaplains who want a peak. The course has been accredited by the UKBHC with 15 CPD points.

Now that the site is in place there is the opportunity for other on-line courses to be made developed and made available. More information and advice on developing a course is available from the administrator: David Mitchell
chaplaincy.training@gmail.com

Other News

AHPCC

“Planning is well underway for the annual AHPCC Conference to be held on 12 - 14 May at the Hayes Conference Centre, Swanwick.

The title of this year’s Conference is:

“Who are you? Who am I? How do I care for you?”: issues of personhood in palliative care.

We will be looking at the particular challenges presented by dementia and other progressive neurological conditions. In addition to our keynote speakers and workshops, there will be plenty of informal opportunities to meet and learn with others involved in palliative care. Details of the Conference will be appearing on the AHPCC website in February.”

Judy Davies, President

CHCC

The college continues to work to support chaplains and promote the Chaplaincy profession.

The national committee of officers and regional reps (OPC) met in January in Cardiff and had a productive meeting. There are now regional reps for all the regions except Scotland, where we are actively seeking a new regional rep. The College is actively engaging

in the Leadership Alliance for Care of Dying People (as a member organisation) and the revision of the NHS chaplaincy guidelines.

The annual Study Course for 2014 is planned for 9-11 September, High Leigh Centre, in Hertfordshire.

The themes of the conference are:

General strand:

WHAT’S SO SPECIAL ABOUT CHAPLAINCY? Exploring the unique contribution of chaplaincy in a range of specialist areas

Mental health strand:

JOURNEYING OUTSIDE THE WALLS: immersion in community care.

Inspired by last year's conference, exploring the opportunities available for mental health chaplains that lie beyond our traditional understanding of spiritual care.

The costs are £275.00 (£350.00 for non-members) full residential and £80.00 day delegate.

For updates on the CHCC's work and other helpful information, see www.healthcarechaplains.org.

CHCC members can also get more information by logging into the members' area, where they can also check/update their email address to receive occasional email updates.

UK Board of Healthcare Chaplaincy



You can also follow the CHCC Twitter account: @HealthChaplains.

NIHCA

'Flourish!' is a Churches' Initiative on Suicide developed by the Churches' Community Work Alliance NI, Lighthouse Ireland and clergy from across the Christian churches in Northern Ireland in partnership with the Public Health Agency. Its aim is to support churches in addressing the needs of people affected by suicide and its objectives are to support churches to develop a focussed and shared approach to addressing the needs of people affected by suicide; To develop and provide appropriate training and good practice guidelines for clergy/church leaders/pastoral teams; To raise awareness of suicide prevention and support services through churches; To work together and with other agencies to increase access to support services for families recently bereaved by suicide; To develop and offer appropriate opportunities for reflection and remembrance for people bereaved by suicide; To support churches to work collaboratively with other groups and agencies on the issue of suicide. If you require any further information relating to 'Flourish!' please direct your enquires to info@wewillflourish.com

It is planned to include some of the training topics offered by Flourish as part of NIHCA programme in 2014/15.

email - chaplains@nihca.co.uk

www.nihca.co.uk

NIHCA AGM:

Fri 16th May 9.30 - 4.00pm at South West Acute Hospital, Enniskillen
Morning - Standards, Competencies & Code of Conduct - Rev Dr Derek Fraser (Chair UKBHC); Afternoon – AGM

MEMBERS OF THE UKBHC

The four member groups of the UKBHC are:

- Association of Hospice and Palliative Care Chaplains (AHPCC): www.ahpcc.org.uk
- College of Health Care Chaplains (CHCC): www.healthcarechaplains.org
- Northern Ireland Healthcare Chaplains' Association (NIHCA): www.nihca.co.uk
- Scottish Association of Chaplains in Healthcare (SACH): www.sach.org.uk

WEBSITE

The main vehicle for contact with the UKBHC is the website - www.ukbhc.org.uk.

Please access the website regularly to keep up-to-date with important information for chaplains and others.

Newsletter Editor

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